Weatherford City Council

AGENDA REPORT

Meeting Date:	January 27, 2026	**Staff Contact:**	Kiason Turner, IT Director
Item Number:	2025-664-AR	**Phone:**	817-598-4295

SUBJECT: Consider authorizing the City Manager to renew the support contract with Central Square for the Computer Aided Dispatch/Records Management System (CAD/RMS) in the amount of $105,935.

BACKGROUND/DISCUSSION

The City of Weatherford utilizes CentralSquare's PS Pro Computer Aided Dispatch/Records Management System (CAD/RMS), which serves as the critical public safety software platform for both Police and Fire departments. The City went live with this system in 2020. This system enables:

- Emergency 911 call dispatch and response coordination
- Records management and reporting for both departments
- Incident tracking and case management
- State and federal reporting compliance (UCR, NIBRS, Texas DPS)

The annual support and maintenance agreement is essential to maintain system functionality, receive software updates, ensure cybersecurity patches, and provide technical support for this mission-critical system. Without an active support contract, the City would lose access to system updates, security patches, and vendor technical support.

The FY26 annual support cost is $105,935, representing a 6.5% increase from FY25's cost of $99,455.

FINANCIAL IMPACT

Funds are currently allocated in the amount of $105,935 within the FY26 Adopted Budget.

SUGGESTED ACTION

Staff recommends approval.