

REGULAR BOARD MEETING

Meeting Date: 08/20/26

Business Item: ROUTINE BUSINESS

Item Number: **4E**

Division: Engagement & Visitor Experience

Originating Source: Mandy Whiteside, Associate Superintendent

Agenda Item: Approval of Amendment to Accesso Contract

Superintendent's Recommendation:

MOTION TO APPROVE AMENDED STATEMENT OF WORK CONTRACT WITH ACCESSO FOR IMPLEMENTATION OF PARADOX SOFTWARE.

Prepared By: Simon Morgan, Director of Technology

Background:

In March 2026, the Board of Commissioners approved a contract to implement Accesso's Paradox software to manage downhill operations at Hyland Hills and Elm Creek Park Reserve. The proposed contract amendment updates the payment processing partner.

During implementation, staff conducted a final review of the integrated payment architecture. While the initial payment processor, Cybersource, is a capable platform, our analysis concluded that Adyen offers a more modern, unified approach. By selecting Adyen over the Cybersource gateway prior to go-live, the organization will secure a more cost-effective fee structure and gain significant efficiencies in the back-end daily administration.

There is no additional cost to amend the contract at this stage.

Relationship to the System Plan:

The Request for Action supports the following goal(s) of the System Plan:

Goal 1: You Belong Here

Attachments:

[Three Rivers Park District_accesso LLC_accessoPay Sales Order_08.06.2026.pdf](#)