



City Council Staff Report

Subject: CAD-to-CAD Solutions Agreement

Date: August 25, 2026

Submitted By: Shawn Watkins, Deputy Fire Chief
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Department: Fire

Recommendation:

Adopt a Resolution of the City Council of the City of Rocklin Approving the Solutions Agreement with CentralSquare Technologies, LLC and Authorizing the City Manager to Execute the Agreement and Subsequent Amendments.

Background:

Within Placer County, five primary Public Safety Answering Points (PSAPs), also known as dispatch centers, receive emergency and non-emergency calls and are responsible for dispatching law enforcement, fire, and emergency medical resources.

Due to the shared jurisdictional boundaries among the County and its incorporated cities, emergency incidents frequently require coordination across multiple agencies. However, each PSAP currently operates an independent Computer-Aided Dispatch (CAD) system, creating interoperability challenges that can impact the efficient sharing of incident information and resource coordination.

Because of Rocklin's close geographic proximity to neighboring jurisdictions, the Rocklin Fire Department routinely provides and receives mutual aid assistance. To improve regional coordination, the participating fire agencies are implementing a CAD-to-CAD interoperability solution known as CentralSquare Unify. This platform will establish direct connectivity between each participating agency's CAD system, enabling the seamless exchange of incident information and improving interoperability among the County's PSAPs.

Computer-Aided Dispatch (CAD) systems support critical emergency communications functions, including call-taking, incident management, unit recommendation, resource dispatching, and communication with field personnel. The proposed CAD-to-CAD integration will allow participating agencies to share incident and resource information in real time, resulting in more effective resource identification, improved dispatch coordination, and enhanced incident management across jurisdictional boundaries.

The City of Rocklin Police and Fire Departments operate a consolidated PSAP that dispatches both police and fire services citywide. The City utilizes the Records Information Management System (RIMS), developed by Sun Ridge Systems, Inc., as its public safety software platform for records management and computer-aided dispatch.

The City Council previously approved an agreement with Sun Ridge Systems, Inc. to develop the required application programming interface (API) that enables communication between RIMS and CentralSquare Unify. The proposed Solutions Agreement with CentralSquare Technologies, LLC includes the one-time implementation services and the first-year annual subscription required for the City to utilize the Unify platform, with automatic annual renewal terms, unless either party gives notice of termination.

Approval of this agreement represents the next phase of the regional CAD interoperability project and will allow the City of Rocklin to participate in the Countywide CAD-to-CAD network. Staff recommends the City Council adopt a Resolution (Attachment 1) approving the Solutions Agreement with CentralSquare Technologies, LLC. The Resolution also authorizes the City Manager to execute any amendments or change orders necessary to successfully implement and complete the CAD-to-CAD integration project.

Fiscal Impact:

Placer County intends to seek approval from the Placer County Board of Supervisors to reimburse participating agencies for eligible implementation costs and the first year of service associated with the regional CAD-to-CAD interoperability project. The City portion of the project cost is \$29,250, including \$15,750 for the first year of annual subscription fees. The City is required to pay these costs upfront, which will be absorbed within the department's existing operating budget. If and when the County approves the reimbursement, the reimbursements will be used to offset the eligible costs incurred by the City.

ATTACHMENTS:

1. [Resolution](#)
2. [Resolution Exhibit A - Agreement with CentralSquare Technologies, LLC](#)