



City Council Staff Report

Subject: CAD-to-CAD Software and Services Agreement

Date: March 24, 2026

Submitted By: Shawn Watkins, Deputy Fire Chief
Reginald Williams, Fire Chief

Department: Fire

Recommendation:

Adopt a Resolution of the City Council of the City of Rocklin Approving the Software and Services Agreement with Sun Ridge Systems, Inc. and Authorizing the City Manager to Execute the Agreement and Subsequent Amendments.

Background:

The Rocklin Fire Department operates a consolidated Public Safety Answering Point (PSAP), commonly known as a 9-1-1 emergency dispatch center, that manages dispatch for both police and fire services across the city. To streamline operations, Rocklin utilizes a comprehensive public safety software suite called RIMS, developed by Sun Ridge Systems, Inc., which facilitates records management and computer-aided dispatch (CAD).

Given Rocklin's close geographic proximity to neighboring cities, the Fire Department regularly engages in mutual aid support, both providing and receiving assistance from adjacent agencies. To further enhance the city's PSAP capabilities, the Fire Department is pursuing a CAD-to-CAD solution from Central Square. This solution will enable connectivity with surrounding agencies and the County, promoting interoperability among different PSAPs and improving regional coordination.

CAD capabilities allow for efficient call taking, incident tracking, unit dispatching, and communication with field personnel. The CAD-to-CAD connection will allow multiple regional agencies to identify area resources for more effective and efficient dispatching and scene management.

The agreement with Sun Ridge Systems, Inc. aims to develop an integration between RIMS and Central Square's Unify product. This integration will provide CAD-to-CAD visibility and enhance public safety functionality through real-time data sharing, workflow automation, and improved interoperability among our connected partners.

Staff recommends approval of the software and services agreement to create the application programming interface needed for data communication, exchange, and functional sharing

between Sun Ridge Systems, Inc. RIMS and Central Square's Unify program. Additionally, the Resolution authorizes the City Manager to sign any necessary amendments with Sun Ridge Systems, Inc. should a change order be required to complete this CAD-to-CAD project.

Fiscal Impact:

Funding of \$150,000 was previously set aside by the City Council in the General Fund (Fund 100) committed fund balance for the CAD-to-CAD project. Staff recommends appropriating the \$150,000 to the Fiscal Year 2025/26 Operating Budget to support the CAD-to-CAD project.

ATTACHMENTS:

1. [Resolution](#)
2. [Resolution Exhibit A - Sun Ridge Systems Inc. Contract](#)