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City of Plantation  
City Council Chambers

**Subject:**

Annual Maintenance and Support for Hansen Utilities Billing and Assets.

**Summary:**

Requesting authorization and approval of the following:

To issue a purchase order and process payment(s) to Infor Public Sector, Inc for annual maintenance and support for Hansen software in the amount of \$132,420.05, in accordance with 2007 agreement executed by both parties.

**Procurement:**

In 2007 the City of Plantation entered into an agreement with and Infor Public Sector, Inc (formally Hansen Information Technologies) for Asset and Work Management software and services. Section 3.2.3 of the Master Agreement, indicates that there would be an annual service and maintenance fee, if the City desired to "renew" the software maintenance services provided by Infor Public Sector, Inc.

Based on the forgoing, the Information Technologies and Procurement Departments requests authorization and approval of the following:

- To issue a purchase order and process payment(s) to Infor Public Sector, Inc for annual maintenance and support for Hansen software in the amount of \$132,420.05, in accordance with 2007 agreement executed by both parties.

**Background:**

**Strategic Priority: Sustainability.**

The Hansen application is used to support the operation of the City.

The system includes the following modules:

- CIS Billing
- Asset Management
- Work Management
- Customer Service
- Cashiering
- Billing Portal
- Fleet
- Plant
- Street
- Water
- Storm
- Inventory Control
- Map Drawer, and
- Sewer.

The annual maintenance being requested is utilized to maintain the foregoing Hansen application modules.

This item is now ready for City Council consideration.

**Funding:**

Account No.'s:

- 001-2300-513-4607... \$59,206.16
- 001-7501-572-4606... \$959.78
- 440-0100-533-4606... \$36,127.05
- 440-0200-535-4606... \$36,127.06

**Amount:**

\$132,420.05

**Finance Director/Budget Manager Recommendation:**

The Hansen annual maintenance and support is budgeted in FY2025 in various departments as follows:

IT Department: \$59,206.16

Parks Department: \$959.78

Utilities Water Department: \$36,127.05

Utilities Wastewater Department: \$36,127.06

**Prepared By:**

Charles Spencer

**ATTACHMENTS:**

[Hansen \(Master Agreement\) 2007.pdf](#)

[Invoices.pdf](#)