



City of Plantation
City Council Chambers

Subject:

Annual Maintenance and Support of Hansen Billing and Assets.

Summary:

Requesting authorization and approval of the following:

To issue a purchase order and process payment(s) to Infor Public Sector, Inc for annual maintenance and support for Hansen software in the amount of \$138,011.36, in accordance with 2007 agreement executed by both parties and as further detailed in the attached maintenance renewal invoice

Procurement:

In 2007, the City of Plantation entered into a Master Agreement with Infor Public Sector, Inc (formerly Hansen Information Technologies) for Asset and Work Management software and related services. Pursuant to Section 3.2.3 of the Master Agreement, the City may renew software maintenance and support services on an annual basis by paying the applicable service and maintenance fee.

Based on the forgoing, the Information Technologies and Procurement Departments requests authorization and approval of the following:

- To issue a purchase order and process payment(s) to Infor Public Sector, Inc for annual maintenance and support for Hansen software in the amount of \$138,011.36, in accordance with 2007 agreement executed by both parties and as further detailed in the attached maintenance renewal invoice.

Background:

Strategic Priority: Sustainability.

The Utility Billing, Workorder & Asset Management System is used to support the operation of the City.

The annual maintenance being requested is utilized to maintain the foregoing Utility Billing, Workorder & Asset Management System application modules.

This item is now ready for City Council consideration.

Funding:

- 001-2300-513-4607
 - \$58,929.43
- 001-7501-572-4606
 - \$1,017.38
- 440-0100-533-4606
 - \$39,032.28
- 440-0200-535-4606
 - \$39,032.27

Amount:

\$138,011.36

Finance Director/Budget Manager Recommendation:

The annual maintenance and support of Hansen Billing and Assets is budgeted in FY2026 and funded as follows:

\$ 59,000 Information Technology
\$ 1,100 Parks
\$ 40,000 Water Department
\$ 40,000 Wastewater Department
\$140,100 FY2026 Budget

Prepared By:

Charles Spencer

ATTACHMENTS:

[Master Agreement.pdf](#)

[Maintenance Invoice.pdf](#)