Agenda Item No: 1.j

PLACENTIA CITY COUNCIL AGENDA REPORT

Meeting Date: February 17, 2026

Submitted by: Crystal Adams

From: Fire and Life Safety Department

Subject:
AGREEMENT WITH TABLET COMMAND, INC. FOR MOBILE INCIDENT COMMAND AND RESPONSE SOFTWARE SYSTEM

Financial Impact:
Fiscal Impact:
Expense: $46,500.00
Budget: $46,500.00 Fire Impact Fees

Summary:
Tablet Command is a mobile incident command and response platform that enhances situational awareness, improves firefighter accountability, and streamlines incident management. This software is used by all surrounding Placentia-area fire agencies and integrates automatically within those agencies, enabling coordination and more efficient mutual aid operations. This purchase improves interoperability with neighboring agencies and modernizes the Fire Department's emergency response capabilities both in and outside of city limits.

Recommendation:
Recommended Action: It is recommended that the City Council:

1. Approve a Purchase Order with Tablet Command, Inc. for the Fiscal Year 2025-2026 implementation and subscription for $46,500.00; and
2. Authorize the City Administrator, and/or her designee, to execute all necessary documents, in a form approved by the City Attorney.

Strategic Plan Statement:
Strategic Goal 2: Public Safety

Discussion:
Tablet Command is a mobile incident command and response platform that enhances situational awareness, streamlines incident management, and improves firefighter accountability. The software is currently in use by surrounding fire agencies and automatically integrates with those agencies, enabling seamless coordination and more efficient mutual aid operations.

The software provides real-time tracking of resources, personnel, and incident timelines.

Purchasing this software would align Placentia Fire and Life Safety resources alongside the resources of other fire agencies in Orange County, promoting efficiency when providing or receiving mutual aid.

With this software, mutual aid responders are able to access incidents immediately upon arrival and independently allocate their resources on an active incident. The total requested amount is $46,500, which includes a one-time software cost of $15,500 and an annual subscription fee of $31,000. The system would be supported by iPads installed on all six (6) fire apparatus, with a mobile application version available for use on command staff and utility vehicle cell phones. This investment supports interoperability with neighboring agencies, improves incident command functionality, and streamlines the department's response capabilities in relation with other surrounding fire agencies.

Fiscal Impact Summary:
The cost of the agreement through Fiscal Year 2025-2026 is $46,500.00. Funding for the initial implementation and first year of licensing would be allocated from Fire Impact Fees. Future subscription funding will be requested in future fiscal years' budgets.

Attachments
Tablet Command Service Agreement.pdf