



ITEM ID: 2025-129-0

TRANSMITTAL DATE: February 21, 2025

MEETING DATE: February 28, 2025

TO: Board of Directors

FROM: Elisabeth Lazuardi, Director, Audit

SUBJECT: PMO Module Performance Audit (2024-14-IA)

Issue

The Program Management Office Module Performance Audit (#2024-14-IA) is completed as part of our 2024 Annual Internal Audit Plan approved by the Board of Directors.

Recommendation

Receive and file.

Strategic Commitment

This report aligns with the Strategic Business Plan commitment of:

- **Modernizing Business Practices:** We will improve our operational efficiency through transparency, objective metrics, and streamlined governance, reducing over-reliance on subsidy while bringing our system into a state of good repair and investing in the development of our employees. This audit enhances our approach to project management and financial oversight by addressing control gaps and aligning with the planned implementation of a new Project Management Information System (PMIS). These efforts support the agency's goals of modernizing business practices and ensuring robust and efficient processes.

Background

The PMO Module is a critical system for tracking and managing over 375 capital and rehabilitation projects with a total budget of approximately \$1.8 billion. A 2020 gap analysis

identified control gaps within the module, prompting SCRRA to begin transitioning to a new cloud-based PMIS in 2025 under Contract No. LI292-24.

This audit evaluated the current PMO Module to identify gaps and provide recommendations to support the effective implementation of the new PMIS.

Discussion

The audit identified two (2) findings, and four (4) recommendations related to system and process improvements. Management has concurred with all findings and has initiated corrective actions, which will be aligned with the PMIS implementation scheduled to begin in January 2025.

The detailed findings and recommendations, along with management's responses and corrective action plans, are included in the audit report (see Attachment A).

Next Steps

Internal Audit will track the implementation of the corrective action and report the corrective action status quarterly to the Board.

Prepared by: David Rogers, Senior Internal Auditor

Approved by: Elisabeth Lazuardi, Director, Internal Audit

Attachment(s)

[Attachment A - 2024-14-IA PMO Module Performance Audit](#)