



ITEM ID: 2026-153-0

TRANSMITTAL DATE: March 20, 2026

MEETING DATE: March 27, 2026

TO: Board of Directors

FROM: Hilary Konczal, Chief Safety, Security and Compliance Officer

SUBJECT: System Safety, Security, and Compliance (SSSC) Department Activities - Update Q2 FY26

Issue

Staff is providing a summary of the Authority's safety, security, and compliance activities for Q2 for Fiscal Year (FY) 2026.

Recommendation

Receive and file.

Strategic Commitment

This report aligns with the Strategic Business Plan commitment of:

- **Safety is Foundational:** We will stay on the leading edge by deploying new technologies and processes to enhance the safety and security of our riders, our fellow employees, and the communities we serve. Law enforcement services provide safety and security to the Metrolink commuter rail system and its passengers.

Background

The Authority's mission is to provide safe, efficient, dependable, and on-time transportation service for the southern California region. The System Safety, Security, and Compliance (SSSC) Department works to optimize the agency's safety and promote positive safety culture in the workplace through education, engineering, and enforcement, as well as auditing and

inspecting for safety and regulatory compliance. Using a data-informed approach, the department utilizes leading and lagging data indicators coupled with management experience, research, and professional expertise to understand current trends and make decisions about the use of Agency resources in areas of focus.

Additionally, the SSSC Department tracks and evaluates inspections conducted by the Federal Railroad Administration (FRA) and other regulatory agencies. These inspections apply the general and permanent rules published in the Code of Federal Regulations (CFR), Transportation (Title 49 CFR Part 200-299) to oversee agency compliance and assess penalties for violations against freight and commuter railroad agencies. The FRA conducts inspections and audits agencies' records to monitor and enforce railroad safety regulations specified in Title 49 CFR. The Authority places paramount importance on safety and regulation compliance.

The primary mission of the Authority's law enforcement services is to ensure public safety onboard the trains, to coordinate enforcement with the cities along the Authority's right-of-way (ROW), and to assist with the Authority's fare enforcement and physical security program.

Discussion

The data presented in this report reflects information submitted on the 15th of the month following the end of quarter, in accordance with the reporting timeline specified in the law enforcement contract.

Rail Incidents

In FY26 Q2, there were fifteen (15) train strikes involving Metrolink trains, compared to nine (9) strikes in FY26 Q1. This accounted for a 67% increase in strikes involving Metrolink trains. In FY26 Q2, there were a total of twenty-two (22) systemwide strikes compared to a total of seventeen (17) systemwide strikes in FY26 Q1. Overall, this is a 29% increase on systemwide strikes.

Systemwide strikes includes: Metrolink and foreign trains

| Incident Type | FY26 Q1 | FY26 Q2 |
|----------------------|----------------|----------------|
| Train vs Pedestrian | 2 | 1 |
| Train vs Trespasser | 6 | 9 |
| Train vs Vehicle | 1 | 5 |

The SSSC Department Security staff, the Los Angeles County Sheriff's Department Metrolink Bureau, and the San Bernardino County Sheriff's Department also continue to focus on the following policing strategies:

- Using current data trends, we continue to focus our Right-of-Way Enforcement activities at the beginning and end of the month, as well as conducting targeted enforcements at reported trouble areas throughout the month.
- Partnering with local police departments to increase grade-crossing enforcements and patrols in their area of jurisdiction, at locations where we have higher numbers of train strikes.

Encouraging employees and the public to report trespassers and homeless encampments along the right-of-way to Metrolink's Security Operations Center (SOC). These reports help us identify locations with a higher risk of trespassing to dispatch the appropriate resources and/or increase police patrols, relocate homeless encampments and conduct community outreach, educating the public of the dangers of trespassing on railroad property.

Fare Evaders

FY26 Q2 fare evasion incidents are up by 10% when compared to FY26 Q1. In FY26 Q2, there were (101) fare evasion incidents compared to ninety-two (92) incidents in FY26 Q1.

We are continuing to deploy law enforcement and contract security resources to combat fare evasion. The security department maintains a database of incidents reported to the SOC regarding fare evaders and unruly passengers, which include the station location and trains where these incidents occur. Using this data, we are able to develop trends and identify where a higher number of far evasion incidents are occurring across the system, allowing us to be proactive and deploy security and law enforcement resources to the appropriate station, or train. Below are a few of the successful strategies being used:

- Perform fare enforcement on board trains ensuring passengers have a valid ticket.
- Continuing "streetcaring" operations utilizing Los Angeles County Sheriff's Department Metrolink Bureau, San Bernardino Sheriff's Department, and Metrolink private security.
- Platform sweeps of outlying stations, using Los Angeles County Sherriff's Department Metrolink Bureau and San Bernardino Sheriff's Department Deputies who will arrive at the station 10 – 15 minutes prior to the train arriving and verifying passenger fare.
- Contract security taskforce platform sweeps of outlying stations, who will arrive at the station 10 – 15 minutes prior to the train arriving and verifying passenger fare.
- Utilizing our contract security at Union Station and stations throughout the Metrolink system.

Unruly Passengers

FY26 Q2 unruly passenger incidents are down 2% compared to FY26 Q1. In FY26 Q2 there were a total of one hundred eighty-one (181) incidents involving unruly passengers compared to one hundred eighty-five (185) incidents in FY26 Q1.

Law Enforcement & Security Presence on Station Platforms, Trains, at Grade-Crossings, and Right-of-Way by County and Line

A Problem Orientated Policing Strategy collects and analyzes crime data for trends and threats, as well as other possible security related risks so we can deploy the appropriate resources to mitigate and prevent trespassing and other crimes on the Metrolink system. We also track the initiative-taking activities our law enforcement and contract security are performing to ensure a safe and secure system.

Table 1 Law Enforcement Activities by County LASD

| | Los Angeles | Riverside | San Bernardino | Ventura | Orange |
|---------------------------|-------------|-----------|----------------|---------|--------|
| Train Rides | 192 | 10 | 31 | 37 | 33 |
| Platform Fare Enforcement | 1,958 | 112 | 252 | 1 | 175 |

| | | | | | |
|------------------------|-------|-----|-----|----|-----|
| Grade-Crossing Details | 501 | 26 | 39 | 1 | 18 |
| Right-Of-Way Details | 2,424 | 80 | 171 | 7 | 72 |
| Streetcar Details | 180 | 35 | 114 | 16 | 31 |
| Total Activities | 5,255 | 263 | 607 | 62 | 329 |

Table 2 LASD Activities by Line LASD

| | Ventura | Antelope Valley | San Bernardino | Riverside | Orange | *91/PV | **IEOC |
|---------------------------|---------|-----------------|----------------|-----------|--------|--------|--------|
| Train Rides | 51 | 122 | 77 | 5 | 9 | 22 | 15 |
| Platform Fare Enforcement | 21 | 835 | 1,000 | 257 | 235 | 88 | 62 |
| Grade-Crossing Details | 25 | 273 | 194 | 69 | 18 | 3 | 4 |
| Right-Of-Way Details | 94 | 1,270 | 920 | 272 | 88 | 61 | 44 |
| Streetcar Details | 46 | 150 | 110 | 39 | 37 | 0 | 0 |
| Total Activities | 237 | 2,650 | 2,301 | 642 | 387 | 174 | 125 |

*91/ PV Line

**Inland Empire-Orange County Line

Table 3 San Bernardino County Sheriff's Department Activities SBSD

| | SB and Arrow Lines |
|---------------------------|--------------------|
| Train Rides | 630 |
| Platform Fare Enforcement | 276 |
| Grade-Crossing Details | 78 |
| Right-Of-Way Details | 4,371 |
| Streetcar Details | 276 |
| Total Activities | 5,631 |

*Montclair through Redlands University

Table 4 Private Security Train Rides and Streetcar Operations

| | Ventura | Antelope Valley | San Bernardino | Riverside |
|-------------------|---------|-----------------|----------------|-----------|
| Train Rides | 2,525 | 8,893 | 11,240 | 744 |
| Streetcar Details | 0 | 12,081 | 7,550 | 0 |
| Total Activities | 2,525 | 20,974 | 18,790 | 744 |

Rule Violations

In FY26 Q2, there was one (1) rule violation compared to three (3) rule violations in FY26 Q1.

This is a reduction of two (2) rule violations, or a 67% decrease.

The Compliance team is proactively engaged in performing operational testing and observations with SCRRA contractors and employees, including train crews, to ensure employees are performing their work safely and in compliance with all applicable safety and operating procedures and regulations. Rule violations are investigated, and the compliance department works with the contractor to implement the appropriate corrective actions.

Q2 Root Cause Analysis investigation found the following to be primary contributing factors for the rule violation:

- Rushing to get the train out on time.
- Incomplete job briefing.
- ML train original equipment was swapped due to low fuel level resulting in the crew having to make the move out of the west end of track

Reportable Injuries

In FY26 Q2, there were eight (8) FRA reportable contract employee injuries compared to the six (6) injuries in FY26 Q1. This is an increase of two (2) reportable injuries, or by 33%. None of the reportable injuries were severe and the compliance team is working with each contractor through the root cause analysis process.

Quarterly Workplace Safety Campaign

The SSSC Department develop a Workplace Safety Week Campaign quarterly aimed at enhancing employees' safety awareness and reinforcing the importance of maintaining a safe and secure work environment. The campaign took place from November 17 – November 21, 2025.

Throughout the week, 507 employee contacts were made through 70 face-to-face and virtual meetings with employees and contractors.

Training

System Safety staff continues our commitment to promoting a culture of safety awareness throughout our agency and beyond by providing training for employees, contractors, and external stakeholders, including local law enforcement and fire departments. In Q2 of FY26 the System Safety, Security and Compliance Department staff conducted 52 various safety classes and trained 918 participants.

Key training classes included: Passenger Train Emergency Preparedness, Incident Response Plan, Human Trafficking, System Safety Program Plan, and Suicide Awareness Prevention and Crisis Intervention.

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Attachment(s)

[Presentation - SSSC FY26 Q2](#)