



**ITEM ID:** 2026-136-0

**TRANSMITTAL DATE:** April 17, 2026

**MEETING DATE:** April 24, 2026

**TO:** Board of Directors

**FROM:** Hilary Konczal, Chief Safety, Security and Compliance Officer

**SUBJECT:** Contract No. SP544-22 - Security Services for Metrolink - One Year Contract Extension - Universal Protection Service, LP, dba Allied Universal Security Services

**Issue**

A one-year contract extension is necessary to continue private security services for Metrolink through June 30, 2027.

**Recommendation**

It is recommended that the Board authorize the Chief Executive Officer to:

1. Extend Contract No. SP544-22 for Security Services for Metrolink with Allied Universal Security Services for one year; and
2. Increase the contract authority by \$6,088,364.05 to a new not-to-exceed authority of \$31,617,513.36.

**Strategic Commitment**

This report aligns with the Strategic Business Plan commitment of:

- **Safety is Foundational:** We will stay on the leading edge by deploying new technologies and processes to enhance the safety and security of our riders, our fellow employees, and the communities we serve. Law enforcement and private security services provide safety and security to the Metrolink commuter rail system and its passengers.

**Background**

The Authority has contracted with Allied Universal Security Services for private security services since 2016. Allied Universal Security Services provides protection for the Authority's patrons, passengers, personnel and property, both in and around Authority's passenger stations, yards, shops, maintenance facilities, terminals, and layovers, as required by the Authority.

The primary mission of the Authority's law enforcement and private security services is to ensure public safety onboard the trains, to coordinate enforcement with the cities along the Authority's right-of-way, and to assist with the Authority's fare enforcement and physical security program.

### **Discussion**

Allied Universal plays a significant role in our FIFA World Cup Security Operations Plan (SOP) protecting our infrastructure and ensuring public safety protections during the games and fan fests. There are eight scheduled games in Los Angeles (June 12, 15, 18, 21, 25, 28, July 2 and 10, 2026). In addition to the scheduled games, there will be many FIFA-sponsored World Cup Fan Zone events and watch parties occurring throughout Southern California.

Under Contract No. SP544-22, Allied Universal Security Services provides armed and unarmed security officers at passenger stations and onboard trains, as well as train yards, layover facilities, and outlying locations and facilities. The Contract was awarded by the Board on May 28, 2021, for a 5-year base term and expires on June 30, 2026. Staff returns to the Board to request a one-year contract extension to minimize operational impact and to ensure public safety during the 2026 FIFA World Cup games starting in June 2026. The contract end date falls in the middle of the World Cup Games. Onboarding a new security contractor during this time would impose operational and security risks. Bringing a new security contractor on board requires planning, system familiarization, immobilization scheduling, and training new security personnel on our agency's security protocols and World Cup Security Operations Plan (SOP). This contract extension is requested in order to continue to provide the level of safety and security necessary to handle the increase in ridership and crowds, maintain peace, and guard against significant security events to the Metrolink system.

Staff will continue to work on a Request for Proposal (RFP) for a new security contractor and will return to the Board to award a new contract.

### **Budget Impact**

The amounts for which contract authority is requested are included in the Proposed Operating Budget for FY2027. Availability of funds are contingent upon the Board adoption of the FY27 Budget.

### **Next Steps**

Upon Board approval, staff will execute a contract amendment with Allied.

Prepared by:                   Tinh Quach, Manager II, Security  
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                                      Hilary Konczal, Chief Safety, Security and Compliance Officer

Approved by:                   Hilary Konczal, Chief Safety, Security and Compliance Officer

**Attachment(s)**

[Presentation - Private Security Contract Extension](#)