



ITEM ID: 2026-100-0

TRANSMITTAL DATE: February 20, 2026

MEETING DATE: February 27, 2026

TO: Board of Directors

FROM: Elisabeth Lazuardi, Director, Audit

SUBJECT: Performance Audit: Third-Party Agreement (TPA) Project Administration

Issue

The Internal Audit Department (Internal Audit) completed the Performance Audit: Third-Party Agreement (TPA) Project Administration (2025-06-IA).

Recommendation

Receive and file.

Strategic Commitment

This report aligns with the Strategic Business Plan commitment of:

- **Modernizing Business Practices:** We will improve our operational efficiency through transparency, objective metrics and streamlined governance, reducing over-reliance on subsidy while bringing our system into a state of good repair and investing in the development of our employees. Through the audit of TPA project administration, improvement will be implemented through corrective actions of formalizing and strengthening the process of administration, oversight and reporting of TPA activities.

Background

This audit was included in the *FY 2025 Internal Audit Annual Plan* approved by the Board of Directors on July 26, 2024.

Discussion

The objective of the audit was to evaluate the adequacy and effectiveness of oversight controls related to Third-Party Agreement (TPA) projects, focusing on the TPA projects managed by the Program Delivery Department.

There were three (3) findings and six (6) recommendations in the audit report. Management agreed with the findings and developed corrective actions.

Next Steps

Internal Audit will track the progress of the corrective actions developed by management.

Prepared by: Claudia Casasola, Auditor II

Approved by: Elisabeth Lazuardi, Director, Audit

Attachment(s)

[Attachment A - TPA Project Administration \(2025-06-IA\)](#)
[Presentation - TPA Project Administration and Oversight](#)