



ITEM ID: 2025-213-0

TRANSMITTAL DATE: May 16, 2025

MEETING DATE: May 23, 2025

TO: Board of Directors

FROM: Donald Filippi, Chief Operating Officer

SUBJECT: Contract MSOP158-24 - Train Operation and Maintenance Services - Alstom Transport USA, Inc. - Recommendation to Amend Contract

Issue

A contract amendment is required to revise the MSOP158-24 (TOMs) contract commencement date from Tuesday, July 1, 2025, to Saturday, June 28, 2025, at 00:01, for the Train Operator Services component only. Implementing these changes over a weekend instead of a weekday will minimize disruption to passengers by supporting a more efficient, customer-friendly transition, which is our priority.

Recommendation

Contracts, Operations, Maintenance, and Safety Committee recommended (5-0) that the Board authorize the Chief Executive Officer (CEO) to amend Contract MSOP158-24 for Train Operation and Maintenance Services (TOMS), to:

1. Revise the commencement date from July 1, 2025, to June 28, 2025 solely for the Train Operator Services component.
2. Add the amount of \$325,481.71 in the Contract revising the total Contract authority for the Base Services from \$565,789,819.34 to \$566,115,301.05.

Strategic Commitment

This report aligns with the Strategic Business Plan Commitments of:

- **Modernize Business Practices:** We will improve our operational efficiency, through transparency, objective metrics and streamlined governance, reducing reliance on subsidy while bringing our system into a state of good repair and investing in the

development of our employees. Staff has developed an efficient process for the transition of crews from outgoing contractors to the new operator services provider, Alstom.

- **Customers Are Our Business:** We respect and value our customers, putting them at the heart of all we do, and work hard to attract and retain new customers by understanding their needs and finding new and innovative ways to them. Staff is certain that the process developed for a weekend transition will minimize the impact to our passengers.

Background

On November 8, 2024, the Board awarded MSOP158-24 to Alstom Transport Inc. for Train Operator Services, Maintenance of Equipment and Maintenance of Facilities used by the contractor. The contract is a five-year base period starting July 1, 2025, with a single three-year option starting July 1, 2030, for base services.

The Authority issued a Notice to Proceed to on December 5, 2025, and Alstom Transport Inc. was authorized to begin mobilization.

Discussion

The Operations department reviewed the contract timeline and has identified potential operational challenges associated with the current In-Service commencement date of July 1, 2025, particularly as related to service continuity and service impact during the transition period.

To mitigate these risks, the Operations Department recommends amending the In-Service commencement date for the Train Operator Service component of the contract to Saturday, June 28, 2025. This revised date will enable Alstom to capture SCRRA crew assets and carry out necessary mobilization activities over a weekend when train service levels are typically reduced. This timeline is strategically beneficial for ensuring a smooth and less disruptive transition, while supporting continuity of operations and a seamless rollout of services.

The amount requested for this change is the result of a prorated calculation by Alstom of the costs associated with the provision of Train Operation Services for these additional three days. This amount will be paid in one installment to Alstom.

Budget Impact

The amount to be charged by Alstom for the additional three days will be offset by a reduction in Amtrak and TASI (Arrow) costs, and the remaining balance will be covered by a budget transfer, with no effect on the total FY25 budget.

Next Steps

Upon approval by the Board, staff will coordinate with Alstom Transport USA, Inc. to execute the amendment and ensure alignment with operational plans.

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