



## **CITY COUNCIL STAFF REPORT**

**ITEM NO. 6.8**

**DATE:** October 13, 2025

**TO:** Honorable Mayor and City Council

**FROM:** Jeramy Young, Police Chief

**SUBJECT:** Resolution authorizing the execution of a maintenance and support agreement with Sun Ridge Systems, Inc. to provide software support and services for the public safety computer-aided dispatch/records management/report writing software and related systems in an amount not-to-exceed \$395,003 through October 31, 2028.

### **RECOMMENDED ACTION**

Staff recommends the City Council adopt a resolution authorizing the City Manager to sign an agreement with Sun Ridge Systems, Inc. to provide continued software support for the City's Public Safety Computer Aided Dispatch/Records Management/Report Writing Software and related systems in an amount not-to-exceed \$395,003 through October 31, 2028, in accordance with Livermore Municipal Code 2.68.060.

### **DECISION TYPE**

Administrative

### **SUMMARY**

On June 8, 2015, the City Council approved a resolution authorizing the City Manager to enter into a purchasing agreement with Sun Ridge Systems, Inc. to acquire a new Public Safety Computer Aided Dispatch (CAD) and Records Management System (RMS) and related systems. The latest CAD RMS system was successfully implemented in February 2016, and included a warranty and maintenance period that expired on February 10, 2019. The original continuing maintenance agreement was implemented when the warranty maintenance agreement expired and has been renewed every three years since. The proposed new Sun Ridge Systems, Inc. maintenance agreement will maintain support for the City's CAD RMS system for an additional three years up to October 31, 2028.

### **DISCUSSION**

The City Council adopted a resolution authorizing the City Manager on June 8, 2015, to enter into a purchase agreement with Sun Ridge Systems, Inc. to provide the Police Department with a fully

integrated CAD, RMS, Report Writing, Mobile Field Reporting, Training Management System, Property Module, and additional interfaces to local, state and federal systems. In February 2016, the system was put into full operation. The second multi-year maintenance agreement is expiring, and the new agreement will cover software and support services through an additional three years to October 31, 2028, at a fixed rate of \$124,074 for year one, \$131,519 for year two, and \$139,410 for year three. The total three-year agreement shall not exceed \$395,003.

### **FISCAL AND ADMINISTRATIVE IMPACTS**

Funding for the Sun Ridge Systems, Inc. software and support services agreement is appropriated in the Police Department's approved FY 2025-27 budget. The remaining necessary funds will be included in the Police Department's FY 2027-28 and FY 2028-29 General Fund budget for Police Information Technology. The total cost for Sun Ridge Solutions' maintenance services agreement is \$395,003 for the three-year period.

### **COMMUNITY PILLAR**

1: A Safe Community That Thrives

### **GOAL**

2: Provide proactive and effective public safety and crime prevention through direct enforcement, education, and partnerships

### **ATTACHMENTS**

- 1. Resolution
- 2. Exhibit A - Agreement

Prepared by: Deirdre Ramsey  
Business Manager

Approved by:



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Marianna A. Burch  
City Manager

Fiscal Review by:



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Tina Olson  
Administrative Services Director