



Item Cover Page

GLYNN COUNTY BOARD OF COMMISSIONERS AGENDA ITEM REPORT

DATE:	August 20, 2026
SPONSOR:	D. West
ITEM TYPE:	Agreement / Contract / MOU / Lease
AGENDA SECTION:	CONSENT AGENDA - Finance Committee
AGENDA LANGUAGE:	Approve a contract with DEX Imaging for electronic faxing services, at a cost of a \$900 implementation fee and a monthly base charge of \$180.98, with funding to be provided by Information Technology's FY27 operating budget. (D. West) (FC 3-0)
BACKGROUND:	The County currently relies on analog telephone lines (POTS) to support fax services across multiple departments. These lines are being phased out industry-wide. Following the FCC's 2019 order (FCC 19-72) relieving carriers of the obligation to maintain legacy copper infrastructure, providers have been retiring analog lines and sharply increasing rates on those that remain. Our current carrier has notified the County that analog service will no longer be available towards the end of this year. Fax remains an operational requirement for the County due to HIPAA-related health transmissions, court filings, law enforcement records exchange with other agencies that require fax. Without action, the County faces service interruption to these functions when analog lines are discontinued. An electronic (cloud-based) faxing solution would eliminate dependence on analog infrastructure while preserving fax capability. It would also reduce recurring line costs, remove the need for physical fax hardware and dedicated wiring, and provide encrypted transmission and audit logging that better support compliance requirements than unencrypted analog transmission.

The monthly base charge includes 1,000 pages of fax service. If we exceed 1,000 pages, we will be charged an additional \$0.0810 per page.

ATTACHMENTS:

[20260806 FC GC Cloudfax Agreement modified terms.pdf](#)

[20260806 FC GC SOW CloudFax 52826 1601.pdf](#)