



**SAN BENITO COUNTY
AGENDA ITEM
TRANSMITTAL FORM**

Dom Zanger
District No. 1
Vice-Chair

Kollin Kosmicki
District No. 2
Chair

Mindy Sotelo
District No. 3

Angela Curro
District No. 4

Ignacio Velazquez
District No. 5

Item Number: 1.4

MEETING DATE: 08/26/2025

DEPARTMENT: PROBATION

AGENDA ITEM PREPARER: Lorraine Carrasquillo

DEPT HEAD/DIRECTOR: Ashlyn Canez

SUBJECT:

PROBATION DEPARTMENT - A. CANEZ

Approve Amendment #2 with Journal Technologies Inc. to accommodate an increase of licensed users of the eProbation case management system for the amount of \$103,000.00 with a total amount not to exceed \$393,000.00 with no change in the term of the original contract, and authorize the Chair to sign. SBC FILE NUMBER: 510

AGENDA SECTION:

CONSENT AGENDA

BACKGROUND/SUMMARY:

The Superior Court of California, County of San Benito has requested the San Benito County Probation Department to purchase a new case management system that would interface with the Superior Court's case management system. The "eProbation" case management, provided by Journal Technologies, Inc., has been selected as the Superior Court uses the "eCourt" case management system, also provided by Journal Technologies. The new case management system has been funded by the Senate Bill (SB 129) grant funding through reimbursement during the three (3) year implementation period beginning on June 23, 2022.

Journal Technologies, Inc. provides a case management software solution to courts, prosecutors, public defenders, probation offices, and other justice agencies. The probation case management system, called "eProbation", can manage clients' profiles with saved photos, current addresses, and place of employment. It includes risk assessments with automated case plan recommendations, calendaring, searching, and reporting. The most important attribute is the ability to interface with the Superior Court of San Benito County's case management system. The interface between eCourt and eProbation allows both entities to monitor clients through the pre-trial monitoring program, which includes court date

reminders, referrals to support services, and probation supervision for those released to the community.

The San Benito County Probation Department is requesting the approval to amend the current contract to increase users licensing due to the growth of staff within the probation department in the amount of \$103,000.00.

The final implementation of the new system has an approximate "go live" date of November 1, 2025

LICENSE, MAINTENANCE AND SUPPORT FEES AND HOSTING AND STORAGE FEES:

Section 2. Annual eProbation License, Maintenance and Support Fee

1. **eProbation Software license increase from 39 to a total of 50 agency Users** (i.e. Users identified in clause (a) of the definition of "User" in Section 1.12).
2. **Increased from eight (8) to ten (10) licenses for unlimited use of the Public Portal Software. These ten (10) licenses are for government agencies, including those accessing the eProbation Software via interfaces or the Public Portal.** (i.e., Users identified in clause (b) of such "User" definition).
3. Intentionally omitted — provision removed.

PREVIOUS CONTRACT:

Original Contract: \$290,000.00

Amendment #1: No increase in contract amount the licensee requested a modification to the payment terms for pre-Go Live hosting services to allow for monthly invoice of such fee (\$3,300) for greater billing efficiency. To host the data conversion for testing environment during the eProbation project implementation.

Amendment #2: Probation Department has increased the number of licensed users of the eProbation case management system for the amount of \$103,000.00 with a total amount not to exceed \$393,000.00 with no change in the term of the original contract.

FISCAL IMPACT:

The Superior Court of California, County of San Benito, through the use of Judicial Council grant funds through Senate Bill (SB129) has covered costs related to the Pretrial Monitoring Program being established by the Probation Department through a reimbursement process of the original amount of \$290,000.00. Funding for the additional agency user licenses will be expensed through the Probation Department's general fund 101.50.1215.1000 and any available SB129 revenue that can be reimbursed pursuant to SB129 grant funding will be applied to offset the general fund 101.50.1215.1000.570.006. The amount of SB129 funding is not yet known for fiscal year 2025-2026, however, San Benito County has typically received the minimum allocation of \$200,000.00.

PREVIOUS CONTRACT:

The Superior Court of California, County of San Benito selected the vendor, Journal Technologies Inc. (JTI) as the new case management system for the Probation Department as a sole source because the eProbation system interfaces with eCourt, which is the case management system used by the Superior Court.

Original Contract: \$290,000.00

Amendment #1: No increase in contract amount the licensee requested a modification to the payment terms for pre-Go Live hosting services to allow for monthly invoice of such fee (\$3,300) for greater billing efficiency to host the data conversion for testing environment during the eProbation project

implementation.

Amendment #2: Probation Department has increased the number of licensed users of the eProbation case management system for the amount of \$103,000.00 with a total amount not to exceed \$393,000.00 with no change in the term of the original contract.

Total Contract Amount: \$393,000.00

STAFF RECOMMENDATION:

Approve Amendment #2 with Journal Technologies Inc., to accommodate an increase of licensed users of the eProbation case management system for the amount of \$103,000.00 with a total amount not to exceed \$393,000.00 with no change in the term of the original contract, and authorize the Chair to sign.

ATTACHMENTS:

[Board Agenda Fact Sheet - Amendment #2 Journal Technologies, Inc.](#)
[Amendment #2 Journal Technologies, Inc](#)