



**SAN BENITO COUNTY
AGENDA ITEM
TRANSMITTAL FORM**

Dom Zanger
District No. 1

Kollin Kosmicki
District No. 2

Mindy Sotelo
District No. 3
Vice-Chair

Angela Curro
District No. 4
Chair

Bea Gonzales
District No. 5

Item Number: 1.4

MEETING DATE: 06/18/2024

DEPARTMENT: BEHAVIORAL HEALTH

AGENDA ITEM PREPARER: Geraldine Arce

DEPT HEAD/DIRECTOR: Dana Edgull

SUBJECT:

BEHAVIORAL HEALTH - D. EDGULL

Approve contract renewal for Crisis Support Services of Alameda County in the amount of \$55,440.00 for the period of July 1, 2024 through June 30, 2025 for after-hours phone answering service and authorize Chair to sign.

SBC FILE NUMBER: 810

AGENDA SECTION:

CONSENT AGENDA

BACKGROUND/SUMMARY:

SBCBH is looking to renew contract with Crisis Support Services of Alameda County (CSACC) for FY24-25 for after-hours answering service for SBCBH. The main change of this contract verses previous contracts with CSSAC is removing the crisis support services, which will be provided by a new contractor (Family Service Agency of the Central Coast). CSSAC will continue to provide other services including relay messages from the hospital, county jail and other partnering agencies. CSSAC will also continue to respond on County's behalf to State DHCS test calls as well as provide reports to SBCBH each morning. Thus the calls per month and pricings have been reduced on this contract with CSACC from previous contract(s) from \$78,000 to \$55,440.

RESOLUTION OR ORDINANCE NEEDED FOR THIS ITEM:

No

CONTRACT NEEDED FOR THIS ITEM:

Yes

LAST CONTRACT AMOUNT OR N/A:

\$78,000

STATE IF THIS IS A NEW CONTRACT/ HOW MANY PAST AMENDED CONTRACTS/ OR N/A:

SBCBH has renewed CSSAC's annual contracts since July 1, 2019.

STRATEGIC PLAN GOALS: 1. Operational Development & Excellence

Yes

STRATEGIC PLAN GOALS: 2. Planning And Sustainable Growth

No

STRATEGIC PLAN GOALS: 3. Technology

No

STRATEGIC PLAN GOALS: 4. Community Engagement

No

STRATEGIC PLAN GOALS: 5. Health & Safe Community

Yes

BUDGETED:

Yes

BUDGET ADJUSTMENT NEEDED:

No

SOURCE OF FUNDING:

Non-general Fund

UNFUNDED MANDATE:

Yes

SBC BUDGET LINE ITEM NUMBER:

228.90.2520.1000.619.224

CURRENT FY COST:

\$74,970

STAFF RECOMMENDATION:

Approve contract renewal for Crisis Support Services of Alameda County in the amount of \$55,440 for the period of July 1, 2024 through June 30, 2025 for after-hours phone answering service and authorize Chair to sign.

BOARD ACTION RESULTS:

Approved contract per staff recommendation. (5/0 vote)

ATTACHMENTS:

[24-25 CSS of Alameda County \(CSSAC\) Contract](#)
[2023-2024 Crisis Support Services of Alameda County](#)
[Fully Executed Contract - CSS of Alameda County](#)