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Esperanza Colio Warren

COUNTY COUNSEL:
Gregory P Priamos

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Vanessa Delgado

**Agenda Item
Regular Meeting of the
Board of Supervisors
Tuesday, May 12, 2026**

Item Number: 2.3

MEETING DATE: 05/12/2026
DEPARTMENT: EMERGENCY MEDICAL SERVICES
AGENDA ITEM PREPARER: Kris Mangano
DEPT HEAD/DIRECTOR: Esperanza Colio Warren

SUBJECT:

EMERGENCY MEDICAL SERVICES - K.MANGANO

1. Adopt Budget Adjustment Resolution in the amount of \$674,500.34 for ambulance dispatching fees owed to the City of Hollister for FY 2022-2023, 2023-2024, and 2024-2025, with funds from the general fund reserve into EMS; and
2. Authorize Emergency Medical Services (EMS) Department to process the invoices for payment to the City of Hollister for ambulance dispatching fees.

SBC FILE NUMBER: 75.5

RESOLUTION NO.: 2026-63

AGENDA SECTION:

REGULAR AGENDA

BACKGROUND/SUMMARY:

Historically, Emergency Medical Services has received an invoice from the Sheriff's Office for the ambulance share of dispatch fees. EMS has paid that amount to the Sheriff's Office via journal entry. The fees paid by EMS to the Sheriff's Office were a portion of their fees, not EMS', as discovered last year, while reviewing the updated dispatch fees for fire services, the Fire Chief identified a discrepancy in the recorded call volume. Upon further review of the calculations, SCR911 advised that they had been billing and receiving payment from the City of Hollister for the ambulance dispatch fees. It is understood that the former County Administrative Officer directed SCR911 to bill the City of Hollister because the County had a contract with the City for fire services. However, no agreement or contract provision existed requiring the City to assume ambulance dispatch costs. This practice occurred in FY 2022-2023, 2023-2024, and 2024-2025 totaling \$674,500.34.

During subsequent fire services contract negotiations, one of the agreed upon terms included reimbursement by the County to the City for the dispatch fees as calculated by SCR911. Once the contract was finalized, the City of Hollister billed the County for the fees incurred over the past three years (as outlined in the amended contract).

Currently, the County's dispatch fees are included in the total bill sent to the Sheriff's Office.

FISCAL IMPACT:

unbudgeted - General Reserve Fund to EMS
GL #

2022-2023	\$199,081.97
2023-2024	\$225,847.85
2024-2025	\$249,570.52
TOTAL	\$674,500.34

STAFF RECOMMENDATION:

1. Adopt Budget Adjustment Resolution in the amount of \$674,500.34 for ambulance dispatching fees owed to the City of Hollister for FY 2022-2023, 2023-2024, and 2024-2025, with funds from the general fund reserve into EMS; and;
2. Authorize Emergency Medical Services (EMS) Department to process the invoices for payment to the City of Hollister for ambulance dispatching fees.

ATTACHMENTS:

- [Agenda Fact Sheet - City of Hollister Invoices](#)
- [Budget Adjustment Resolution - City of Hollister Invoices](#)
- [INV03041 Ambulance Share Cost - SBC](#)
- [INV03044 Ambulance Share Cost - SBC](#)
- [INV03045 Ambulance Share Cost - SBC](#)
- [Ambulance Cost Sharing Calculation](#)
- [County and City of Hollister Fire Protection Services Contract Services Amendment #1](#)