



**SAN BENITO COUNTY  
AGENDA ITEM  
TRANSMITTAL FORM**

Dom Zanger  
District No. 1  
Vice-Chair

Kollin Kosmicki  
District No. 2  
Chair

Mindy Sotelo  
District No. 3

Angela Curro  
District No. 4

Ignacio Velazquez  
District No. 5

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**Item Number: 1.5**

**MEETING DATE:** 06/24/2025

**DEPARTMENT:** BEHAVIORAL HEALTH

**AGENDA ITEM PREPARER:** Geraldine Arce

**DEPT HEAD/DIRECTOR:** Dana Edgull

**SUBJECT:**

**BEHAVIORAL HEALTH DEPARTMENT - D. EDGULL**

Approve contract with Family Service Agency of the Central Coast in the amount of \$137,120.00 for the period of July 1, 2025 through June 30, 2026 for continued suicide prevention and intervention services, as well as providing service for San Benito County's community crisis phone line response, and authorize Chair to sign.

SBC FILE NUMBER: 810

**AGENDA SECTION:**

CONSENT AGENDA

**BACKGROUND/SUMMARY:**

The Mental Health Services Act (MHSA) emphasizes Prevention and Early Intervention (PEI) as a key strategy in transforming California's mental health system. One of the required components of PEI is suicide prevention. Family Service Agency of the Central Coast (FSACC) has been providing counseling, suicide prevention, and supportive services in San Benito, Monterey, and Santa Cruz Counties since 1957. Suicide Prevention Service is one of the programs that FSACC offers.

SBCBH works with FSACC to provide suicide prevention services, training, sources and support in San Benito County. Starting in FY 2024, SBCBH would like to work with FSACC on our New Community Crisis Line. In addition to the nationwide hotline for suicide and crisis calls via 988, SBCBH will have a

dedicated crisis phone line for crisis calls within San Benito County. FSACC will receive the crisis calls at the New Community Crisis Line, and from there connect crisis calls to SBCBH's mobile crisis team.

**RESOLUTION OR ORDINANCE NEEDED FOR THIS ITEM:**

No

**CONTRACT NEEDED FOR THIS ITEM:**

Yes

**RFP AND BID HISTORY:**

There have been previous contracts for suicide prevention and intervention services. Family Services Agency of the Central Coast is the only regional provider who can perform the necessary services to operate a 24/7/356 call center to respond to callers who are at risk for suicide and mental health crisis. An RFP would not be advised due to the specialized nature of this service and the need to provide ongoing support for San Benito County residents.

**LAST CONTRACT AMOUNT OR N/A:**

\$137,120

**CONTRACT HISTORY (Describe all amendments and previous contracts):**

This will be the second year for the contract that integrates enhanced mental health crisis support to residents of San Benito County along with suicide prevention and intervention services.

For FY 24-25, current cost is \$102,840.00. The cost went up this year due to the new mobile crisis community line services. The estimated number of Clients Served, so far this current fiscal year, include 139 answered local calls (July '24 - Dec '24 available data), 12-47 clients served by Suicide Loss Survivors Program (SLSP), 128 training attendees/participants, 1,479 impressions from 19 events/tabling.

For FY 23-24, actual cost was \$28,100.00. The estimated # of Clients Served included 341 answered local calls, 12-40 clients served by SLSP, 928 training attendees/participants, and 1,475 engagements from 18 events/tabling.

For FY 22-23, actual cost was \$14,050.00. The estimated # of Clients Served include 278 answered local calls, and about 16 public relations/marketing/media efforts.

For FY 21-22, actual cost was \$4567.50. The estimated # of Clients Served included 163 answered local

calls.

For FY 20-21, actual cost was \$4567.50. The estimated # of Clients Served included 160 answered local calls.

**STRATEGIC PLAN GOALS: 1. Operational Development & Excellence**

Yes

**STRATEGIC PLAN GOALS: 2. Planning And Sustainable Growth**

Yes

**STRATEGIC PLAN GOALS: 3. Technology**

No

**STRATEGIC PLAN GOALS: 4. Community Engagement**

Yes

**STRATEGIC PLAN GOALS: 5. Health & Safe Community**

Yes

**BUDGETED:**

Yes

**BUDGET ADJUSTMENT NEEDED:**

No

**SOURCE OF FUNDING:**

Non-general Fund

**UNFUNDED MANDATE:**

No

**SBC BUDGET LINE ITEM NUMBER:**

228.90.2520.1000.619.250

**CURRENT FY COST:**

\$102,840

**STAFF RECOMMENDATION:**

Approve contract with Family Service Agency of the Central Coast in the amount of \$137,120.00 for the period of July 1, 2025 through June 30, 2026 for continued suicide prevention and intervention services, as well as providing service for San Benito County's community crisis phone line response, and authorize Chair to sign.

**ATTACHMENTS:**

[Contract - Family Service Agency of the Central Coast](#)