



**SAN BENITO COUNTY
AGENDA ITEM
TRANSMITTAL FORM**

Betsy Dirks
District No. 1

Kollin Kosmicki
District No. 2
Vice Chair

Peter Hernandez
District No. 3
Chair

Bob Tiffany
District No. 4

Bea Gonzales
District No. 5

Item Number: 3.5

MEETING DATE: 08/09/2022

DEPARTMENT: BEHAVIORAL HEALTH

AGENDA ITEM PREPARER: Juan Gutierrez

DEPT HEAD/DIRECTOR: Ray Espinosa

SUBJECT:

BEHAVIORAL HEALTH - R. ESPINOSA

Approve Participation Agreement with California Mental Health Services Authority for the Semi-Statewide Electronic Health Record (EHR) Program for a seven (7) year period beginning March 18, 2022 and terminating on March 18, 2029 for a total cost of \$1,064,741.00.

SBC FILE NUMBER: 810

AGENDA SECTION:

CONSENT AGENDA

BACKGROUND/SUMMARY:

In 2008, San Benito County Behavioral Health (SBCBH) entered into an agreement with its existing vendor to purchase the use and support of an Electronic Health Record (EHR). Since then, SBCBH has used the same vendor for over 14 years. With the implementation of the initiative known as California Advancing and Innovating Medi-Cal (CalAIM) a need has been established to ensure that counties are using effective systems that offer components for the unique business operational needs of the California county-based behavioral health system.

Recently, the California Mental Health Services Authority (CalMHSA), a Joint Powers of Authority (JPA) has launched an initiative to give counties throughout California this opportunity. In June of 2022, SBCBH opted to join the CalMHSA EHR Program. Through this

JPA, CalMHSA developed a Request for Proposal (RFP) process to select a vendor to deliver a California-centric enterprise system that is inherently based on pre-defined workflows. The EHR program will provide CalMHSA and SBCBH with the ability to implement centralized application management services, application support services, end-user training, revenue cycle management services, project management, and other professional services. The program, and the application of centralized services to support multiple counties under one system, will provide for more efficient use of resources, better clinical outcomes, improved adherence to state requirements and reporting, and better overall justification of state spending on specialty mental health and substance use services.

At the Board of Supervisor's meeting on October 4, 2011, the BOS authorized the County Behavioral Health Director to act as the representative for the county in CalMHSA to participate with other California counties in jointly developed and funded mental health services and education programs via the JPA. The JPA allows SBCBH to choose to participate in CalMHSA activities, such as the EHR Program.

Approval of the recommended actions will allow the Department Director or designee to sign related reports and forms without modifying the maximum compensation, and act as a representative of the County. The recommended agreement is financed with Mental Health Services Act - Capital Facilities and Technology Needs (MHSA - CFTN) and Federal Substance Abuse funds, with no increase in Net County Cost since it is not part of general funds.

Having this EHR system will eventually move SBCBH closer to interoperability with participating counties. This will align with the Department of Health Care Services (DHCS) requirements as part of the CalAIM initiative. It is expected that participating in interoperability initiatives will improve our overall service delivery quality and help to prevent delays in services, if any, that are provided to our county residents.

RESOLUTION OR ORDINANCE NEEDED FOR THIS ITEM:

No

CONTRACT NEEDED FOR THIS ITEM:

Yes

CONTRACT AND RFP HISTORY:

There is no previous contract for this CalMHSA EHR system. This item went through RFP via our JPA with CalMHSA, where CalMHSA conducted an RFP for said service and where Streamline Healthcare Solutions was selected based on demonstrated experience and resources to provide a web-based enterprise application (Smart Care) designed for clinical best practices, to meet state objectives, and the operational needs of California county-based behavioral health systems and will act as a catalyst for

better use of data to drive performance outcomes.

LAST CONTRACT AMOUNT OR N/A:

N/A

STATE IF THIS IS A NEW CONTRACT/ HOW MANY PAST AMENDED CONTRACTS/ OR N/A:

New Contract

STRATEGIC PLAN GOALS: 1. Operational Development & Excellence

No

STRATEGIC PLAN GOALS: 2. Planning And Sustainable Growth

No

STRATEGIC PLAN GOALS: 3. Technology

Yes

STRATEGIC PLAN GOALS: 4. Community Engagement

No

STRATEGIC PLAN GOALS: 5. Health & Safe Community

Yes

BUDGETED:

Yes

BUDGET ADJUSTMENT NEEDED:

Yes

SOURCE OF FUNDING:

Non-general Fund

UNFUNDED MANDATE:

No

SBC BUDGET LINE ITEM NUMBER:

228.90.2520.1000.619.136 & 230.90.2540.1000.619.136

CURRENT FY COST:

\$0.00

STAFF RECOMMENDATION:

1. Approve Participation Agreement with California Mental Health Services Authority for the Semi-Statewide Electronic Health Record (EHR) Program for a seven (7) year period beginning March 18, 2022 and terminating on March 18, 2029 for a total cost of \$1,064,741.
2. Allow the Department Director or designee to sign related reports and forms without modifying the maximum compensation, and act as a representative of the County
3. Authorize the Board Chair to sign said Participation Agreement

ATTACHMENTS:

[CalMHSA EHR Participation Agreement CoCo&CalMHSA](#)