



**SAN BENITO COUNTY
AGENDA ITEM
TRANSMITTAL FORM**

Mindy Sotelo
Board of
Supervisor

Angela Curro
Board of
Supervisor

Ashlyn Canez
Chief
Probation
Officer

Bianca Esparza
Community
Member at
Large

Youth Alliance
Community
Based
Organization

Item Number: 5.d

MEETING DATE: 12/15/2025

DEPARTMENT:

AGENDA ITEM PREPARER: Rebekah Mojica

SUBJECT:

Review, Discuss, and Provide Direction on Responding to Complaints from Defendants Regarding Public Defender Services

AGENDA SECTION:

REGULAR AGENDA

BACKGROUND/SUMMARY:

The County has received complaints from defendants regarding Public Defender services. One complaint was received on or about October 6, 2025, from one individual, and the other was received on or about October 13, 2025, signed by 42 incarcerated individuals at the San Benito County Main Jail. These complaints are attached for the Committee's review.

This item provides an opportunity for the Committee to review the concerns raised, discuss the County's current procedures for receiving and responding to complaints—including those originating from individuals in custody and those within the broader community—and provide direction to staff regarding any improvements, adjustments, or formal processes that may be necessary to ensure timely, transparent, and effective handling of such matters.

STAFF RECOMMENDATION:

Staff recommends that the Committee review the attached complaints and provide direction to staff regarding procedures for responding to future complaints.

ATTACHMENTS:

[Complaints Received re PD Services](#)