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**Agenda Item
Regular Meeting of the
Board of Supervisors
Tuesday, June 23, 2026**

Item Number: 1.11

MEETING DATE: 06/23/2026

DEPARTMENT: BEHAVIORAL HEALTH

AGENDA ITEM PREPARER: Noelle Magner-Figueroa

DEPT HEAD/DIRECTOR: Rachel White

SUBJECT:

BEHAVIORAL HEALTH DEPARTMENT - R. WHITE

1. Approve fee for service contract with Bridge Psychiatry for outpatient Specialty Mental Health telehealth psychiatry services for adult and youth Medi-Cal beneficiaries in the amount not to exceed \$4,992,000.00 for the term of July 1, 2026, through June 30, 2029; and
2. Authorize Board Chair, or County Executive Officer, or designee to sign said agreement.
SBC FILE NUMBER: 810

AGENDA SECTION:

CONSENT AGENDA

BACKGROUND/SUMMARY:

San Benito County Behavioral Health Department issued a Request for Proposal (RFP) on April 7, 2026, seeking to solicit and award a multi-year contract to the best qualified responsible service provider for Telepsychiatry Services.

Telemedicine is the process of providing health care from a distance through technology, often using videoconferencing. Telepsychiatry, a subset of telemedicine, involves providing a range of services including psychiatric evaluations, therapy, patient education, and medication management. Telepsychiatry helps meet patients' needs for convenient, affordable, and readily accessible mental health services. Telepsychiatry as a category of telemedicine is an accepted method of providing specialist physician services in rural areas and areas experiencing shortages of such specialists.

FISCAL IMPACT:

San Benito County Behavioral Health Department issued a Request for Proposal (RFP) on April 7, 2026, seeking to solicit and award a multi-year contract to the best qualified responsible service provider for Telepsychiatry Services. Application period ended on April 27, 2026. A total of 11 proposals were submitted.

An evaluation panel of 3 individuals consisting of 1 individual from outside of the county, 1 county employee from another department, and 1 staff member from the Behavioral Health department. The proposal was scored against the evaluation criteria matrix as provided in the RFP. Bridge Telehealth P.C dba Bridge Psychiatry scored a 92.37% out of 100%. Below is a table of Evaluation Panel's the rankings of all of the proposals received.

Vendor	Evaluation Score (out of 100)	Ranked	Estimated Annual Cost*	Note
Alumni Staffing LLC	58.71%	# 10	\$1,794,000	COLA added to year 2 & 3
Bridge Telehealth P.C dba Bridge Psychiatry	92.37%	# 1	\$1,664,000	
Iris Telehealth	86.24%	# 4	\$1,664,000	
Kings View	87.40%	# 3	\$1,820,000	
Midwest Wellness and Wound Cate LLC	68.66%	# 8	\$1,138,800	3% COLA added to year 2 & 3
Nurchure Staffing Solutions LLC	55.39 %	# 11	\$1,466,452	
Orbit Health P.C	87.40%	# 2	\$1,794,000	3% COLA added to year 2 & 3
Precision Psychiatric Services dba PsychPlus	83.75%	# 5	\$773,180	4.5% COLA added to year 2 & 3
Psychiatric Nurse Practitioner dba Lavender	67.16%	# 9	\$603,250	
Traditions Psychiatry Group P.C	83.42%	# 6	\$1,448,980	
TrueCare24, Inc.	75.79%	# 7	\$1,216,800	3% COLA added to year 2 & 3

** Annual cost calculated by staff using the same methodology.*

The Evaluation Panel awarded them the score as their proposal reflects extensive experience in psychiatry and telepsychiatry across multiple public service settings, including behavioral health, corrections, hospitals, and county systems. The proposal includes multilingual options, including a trilingual provider, thereby meeting the County's linguistic access goals. It detailed a clear and comprehensive service model, supported by a well-defined clinical practice structure. A dedicated "Best Practice" section further reinforces the agency's approach, outlining the use of supportive psychotherapy, mindfulness interventions, and CBT-informed strategies appropriate for brief, medication-focused encounters.

Bridge Psychiatry emphasizes patient-centered care, trauma-informed practice, culturally responsive treatment, and ongoing quality review of clinical documentation. Based on its depth of experience, highly

qualified provider team, comprehensive and clinically sound service model, commitment to quality care, and competitive pricing, Bridge Psychiatry best satisfies the requirements and intent of the Telepsychiatry Services RFP and should be awarded the contract.

STAFF RECOMMENDATION:

1. Approve fee for service contract with Bridge Psychiatry for outpatient Specialty Mental Health telehealth psychiatry services for adult and youth Medi-Cal beneficiaries in the amount not to exceed \$4,992,000.00 for the term of July 1, 2026, through June 30, 2029; and
2. Authorize Board Chair, or County Executive Officer, or designee to sign said agreement.

ATTACHMENTS:

[Agenda Fact Sheet -Contract - Bridge Psychiatry](#)
[FY 26-29 Bridge Psychiatry Contract](#)