



**SAN BENITO COUNTY
AGENDA ITEM
TRANSMITTAL FORM**

Dom Zanger
District No. 1
Vice-Chair

Kollin Kosmicki
District No. 2
Chair

Mindy Sotelo
District No. 3

Angela Curro
District No. 4

Ignacio Velazquez
District No. 5

Item Number: 1.4

MEETING DATE: 04/22/2025

DEPARTMENT: BEHAVIORAL HEALTH

AGENDA ITEM PREPARER: Noelle Magner-Figueroa

DEPT HEAD/DIRECTOR: Dana Edgull

SUBJECT:

BEHAVIORAL HEALTH DEPARTMENT - D. EDGULL

Approve Amendment #2 with California Mental Health Services (CalMHSA) for the Behavioral Health's Semi-Statewide Electronic Health Record (EHR) Program, SmartCare, to add CalMHSA system administrative services, increase the number of user accounts for staff and contract providers who utilize the EHR, replenish the contingency fund and increase the contract amount by \$579,447.66 for a contract total not to exceed \$1,650,741.27 for the remaining four (4) years of the original contract term; and authorize Board Chair to sign said agreement and grant Behavioral Health Director permission to execute the purchase order.

SBC FILE NUMBER: 810

AGENDA SECTION:

CONSENT AGENDA

BACKGROUND/SUMMARY:

In January of 2022 with the implementation of the initiative known as California Advancing and Innovating Medi-Cal (CalAIM) a need has been established to ensure that counties are using effective systems that offer components for the unique business operational needs of the California county-based behavioral health system.

The California Mental Health Services Authority (CalMHSA), a Joint Powers of Authority (JPA) has launched an initiative to give counties throughout California this opportunity. In June of 2022, San Benito County Behavioral Health (SBCBH) opted to join the CalMHSA EHR Program. Through this JPA, CalMHSA developed a Request for Proposal (RFP) process to select a vendor to deliver a California-centric enterprise system that is inherently based on pre-defined workflows. The EHR program will provide CalMHSA and SBCBH with the ability to implement centralized application management

services, application support services, end-user training, revenue cycle management services, project management, and other professional services. The program, and the application of centralized services to support multiple counties under one system, will provide for more efficient use of resources, better clinical outcomes, improved adherence to state requirements and reporting, and better overall justification of state spending on specialty mental health and substance use services.

At the Board of Supervisor's meeting on October 4, 2022, the BOS authorized the County Behavioral Health Director to act as the representative for the county in CalMHSA to participate with other California counties in jointly developed and funded mental health services and education programs via the JPA. The JPA allows SBCBH to choose to participate in CalMHSA activities, such as the EHR Program.

Increasing the number of licenses for individual users for the EHR is critical for SBCBH and its contract providers in order to be in compliance with DHCS regulations regarding the documentation and billing of mental health and substance use disorder services that are billable to Medi-Cal.

RESOLUTION OR ORDINANCE NEEDED FOR THIS ITEM:

No

CONTRACT NEEDED FOR THIS ITEM:

Yes

RFP AND BID HISTORY:

Prior to the original contract execution the CalMHSA Joint Powers of Authority (JPA) conducted an RFP for said service and where Streamline Healthcare Solutions was selected based on demonstrated experience and resources to provide a web-based enterprise application (Smart Care) designed for clinical best practices, to meet state objectives, and the operational needs of California county-based behavioral health systems and will act as a catalyst for better use of data to drive performance outcomes.

At the Board of Supervisor's meeting on October 4, 2022, the BOS authorized the County Behavioral Health Director to act as the representative for the county in CalMHSA to participate with other California counties in jointly developed and funded mental health services and education programs via the JPA. The JPA allows SBCBH to choose to participate in CalMHSA activities, such as the EHR Program.

LAST CONTRACT AMOUNT OR N/A:

\$1,222,660.91

CONTRACT HISTORY (Describe all amendments and previous contracts):

There has been one Amendment to the Original contract executed in 2022.

Original Contract - This was a seven-year participant agreement with CalMHSA to be a part of the Semi-Statewide Enterprise Health Record program. Total Contract total was not to exceed \$1,064,741 (\$951,949 in committed funds, \$112,792 in contingency funding) for the term of the agreement.

Amendment #1 - The first amendment realigned contract funding to allow for additional service functions in the EHR system such as text notifications. This did not increase the original contract amount as the change in services was funded through the original contract's contingency funding allocation.

STRATEGIC PLAN GOALS: 1. Operational Development & Excellence

Yes

STRATEGIC PLAN GOALS: 2. Planning And Sustainable Growth

No

STRATEGIC PLAN GOALS: 3. Technology

Yes

STRATEGIC PLAN GOALS: 4. Community Engagement

No

STRATEGIC PLAN GOALS: 5. Health & Safe Community

Yes

BUDGETED:

Yes

BUDGET ADJUSTMENT NEEDED:

No

SOURCE OF FUNDING:

Non-general Fund

UNFUNDED MANDATE:

No

SBC BUDGET LINE ITEM NUMBER:

228.90.2520.1000.619.134 & 230.90.2540.1000.619.134

CURRENT FY COST:

\$35,377.04 and an additional \$5,294.35 in excess user fees

STAFF RECOMMENDATION:

1. Approve Amendment #2 with California Mental Health Services (CalMHSA) for the Behavioral Health's Semi-Statewide Electronic Health Record (EHR) Program, SmartCare, to add CalMHSA system administrative services, increase the number of user accounts, replenish the contingency fund and increase the contract amount by \$579,447.66 for a contract total not to exceed \$1,650,741.27 for the remaining four (4) years of the original contract term; and

2. Authorize Board Chair to sign said agreement and grant Behavioral Health Director permission to execute the purchase order.

ATTACHMENTS:

[Behavioral Health Electronic Health Care Record Amendment #2](#)