

## REPORT TO THE BOARD OF MAYOR & ALDERMEN

**DATE:** September 8, 2025

**FROM:** Dale Lane, Police Chief

**SUBJECT:** Purchase of Motorola Solutions Evidence Library 5

### INTRODUCTION:

The purpose of this agenda item is to request approval from the Board of Mayor and Aldermen for the purchase of Motorola Solutions Evidence Library 5 with extended maintenance support and warranties for five years, using the Sourcewell Mobile Video 101223 MOT, Contract #36874.

### BACKGROUND:

In July 2023, Motorola Solutions announced the discontinuation of Evidence Library 4 (EL4), the software currently used by the Police Department to download and manage in-car video footage to on-premise servers. This discontinuation also includes the end of maintenance and support services. Since that time, the department has experienced multiple instances where in-car videos failed to download correctly, resulting in disruptions to normal operations. Should a critical incident occur, the current EL4 system provides no means of recovering lost data or footage. To address these concerns and resolve ongoing download issues, the Police Department is requesting approval to purchase Motorola Solutions Evidence Library 5 (EL5).

### DISCUSSION:

The Police Department is requesting the purchase of Motorola Solutions Evidence Library 5 (EL5) to maintain operations with the current in-car camera systems. This upgrade will resolve ongoing disruptions and provide stronger safeguards to ensure the preservation of data and critical incident footage. This expense was not anticipated in the FY26 budget because system issues were minimal at the time and correctable. However, the deterioration of hardware systems, combined with the end of EL4 support, now makes this upgrade a critical operational necessity. Investment in EL5 will ensure continued efficiency, protect evidence integrity, and mitigate risk exposure for the Town.

Motorola Solutions has provided a quote for the software upgrade from EL4 to EL5, in the amount of \$41,230.03. A budget amendment has been submitted to Town Finance and is on this BMA agenda for approval, and Gary Vanderheyden with Collierville IT has reviewed the terms of the quote and service support.

### BUDGET IMPACT: FY 2026

Fund	Dept.	Obj. Code	Description	Approved Line Item Budget <sup>(1)</sup>	Previous Expenses	Proposed Expense	Balance	Budget Impact
110	42100	255	Software Maintenance	\$479,361.00	\$203,181.71	\$41,230.03	\$234,949.26	\$41,231.00 increase

*(1) Assumes approval of Resolution 2025-41 on this agenda.*

**ATTACHMENTS:**

[Motorola Solutions EL5 Quote.pdf](#)

**PROPOSED MOTION:**

To approve the purchase of Motorola Solutions Evidence Library 5 with extended maintenance support and warranties for five years, using the Sourcewell Mobile Video 101223 MOT, Contract #36874 in the total amount of \$41,230.03.

**Board Action:** Motion By \_\_\_\_\_ Seconded By \_\_\_\_\_

Vote Total	Hall	Jordan	Robbins	Marshall	Stamps	Fraser
Yes						
No						
Abstain						