



**CITY OF WILDOMAR
CITY COUNCIL SPECIAL MEETING
WORKSHOP
Agenda Staff Report # 2.1
Meeting Date: August 18, 2026**

SUBJECT: Long-Range Service Plan Community Workshop

SUBMITTED BY: Cory Gorham, Assistant to the City Manager

ACTION:

1. Participate in the Long-Range Service Plan community workshop;
2. Receive public input regarding community priorities, desired services levels, and future City investments.

BACKGROUND:

The City of Wildomar has initiated development of a Long-Range Service Plan with assistance from Baker Tilly. The purpose of the planning effort is to establish a long-term roadmap to guide City priorities, municipal service delivery, infrastructure investments, and community amenities over the next 10-20 years.

Unlike a traditional strategic plan focused primarily on shorter-term organizational goals and initiatives, the Long-Range Service Plan is intended to evaluate how City services should evolve as Wildomar continues to grow. The process will help the City better understand current and desired service levels, identify long-term community priorities, and ultimately establish a fiscally responsible framework for future investments.

The planning effort encompasses the City's major service areas, including public safety, streets and infrastructure, parks and community services, and planning and development.

DISCUSSION:

The Long-Range Service Plan process began in June and is being conducted through several phases, including discovery, community and organizational engagement, development of plan elements, preparation of the draft plan, and will conclude with a final plan presented to the City Council for review and adoption.

During the initial discovery phase, Baker Tilly conducted interviews and gathered information from City leadership, staff, City Council members, and community stakeholders. The City has also provided opportunities for broader community participation through an online public survey and a series of virtual and in-person workshops.

Public engagement opportunities have included:

- Virtual community workshops held July 13 and July 16;
- An in-person community workshop held July 14 at City Hall;
- An online community survey open from July 6 through August 18; and
- The August 18 community workshop at City Hall.

The August 18 workshop will follow the same general format and cover the same topics as the July 14 in-person workshop. It is being provided as an additional opportunity for residents who were unable to participate previously, or who would like to provide additional input, to participate in the Long-Range Service Plan process.

August 18 Community Workshop

The workshop is intended to be interactive and focused primarily on gathering input rather than presenting conclusions or recommendations.

Baker Tilly will begin by providing participants with an overview of the Long-Range Service Plan, the overall planning process, the City's municipal service areas, and how community feedback will be incorporated into development of the plan.

Participants will then rotate through feedback stations designed to encourage discussion regarding Wildomar today and the community's expectations for the future. Topics will include:

- Wildomar's community identity;
- Values that should guide major City decisions;
- What residents consider high-quality City service;
- Services and amenities that should be priorities for future investment; and
- Community preferences regarding the City's long-term fiscal approach to services and investments.

The purpose of these exercises is not to establish final service levels during the workshop. Rather, the feedback will help Baker Tilly and the City identify recurring themes, community expectations, and areas requiring additional analysis as the Long-Range Service Plan is developed.

Community Survey

In addition to the workshops, the City has made an online public survey available to provide another opportunity for residents to participate in the planning process.

The survey asks residents to provide input regarding City services, future investments, infrastructure, public safety, parks and recreation, community facilities, and other priorities. The survey will remain open through 10:00 p.m. on August 18, 2026.

Input collected through the survey and community workshops will be considered alongside information gathered through stakeholder interviews, City Council and staff input, operational information, and other analysis conducted by Baker Tilly.

Next Steps

Following completion of the community engagement process, Baker Tilly will compile and evaluate the information collected through the various outreach efforts. This analysis will help identify common themes, desired service levels, community priorities, and areas where additional evaluation may be necessary.

The next phases of the project will use this information to further develop the City's long-range goals and priorities and establish a framework for future municipal service delivery and investment.

Ultimately, the Long-Range Service Plan is intended to provide the City Council with a

practical roadmap for balancing community expectations, future growth, service delivery, infrastructure needs, and the City's long-term financial capacity.

The final plan is anticipated to return to the City Council later this year for consideration.

ATTACHMENTS:

1. [Workshop Presentation](#)