

**SUBJECT:**

**Voice over Internet Protocol (VoIP) System  
Upgrade - Phase I.**

**MEETING DATE:**

February 21, 2023

**SUBMITTED BY:**

Kristi Coleman

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**SUGGESTED ACTION:**

Consider awarding the Voice over Internet Protocol (VoIP) System Upgrade - Phase I project to SHI for the total cost of \$84,230.30.

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**FACTS AND ISSUES:**

Support for the current VoIP System is set to end in June 2023. This upgrade project will allow the County to move to a newer system which should support the County for many years. Quotes were received from CDWG at \$80,314.00; SHI at \$84,230.30; and BlueAlly at \$105,390.54. CDWG did not include everything requested in their scope of work, therefore, the request is for SHI to be awarded the project.

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**ATTACHMENTS:**

[UPDATED - Cherokee County PSA - SHI VoIP Upgrade - Phase I 2.15.22MD.docx](#)