

Park & Recreation Commission Item

October 28, 2025



Item	2025 Picnic Season Evaluation
Item No:	G.2
Agenda Section	<u>GENERAL BUSINESS</u>
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SUGGESTED ACTION

SUMMARY

The 2025 picnic reservation season was another success, with a total of 145 bookings across our facilities. Picnic sites hosted a wide variety of events, including graduation parties, birthday celebrations, quilt club gatherings, memorials, and more.

This season, Klingelhutz Pavilion at Lake Ann led with 59 reservations, followed by Lakeside Pavilion at Lake Ann with 47 reservations, and the Picnic Shelter at Lake Susan with 39 reservations. Collectively, these bookings generated \$17,317.19 in revenue. In addition to formal reservations, many groups utilize the picnic sites on a weekly basis without making advance bookings. It is encouraging to see the community actively engaging with these facilities for programs, special events, camps, and casual gatherings.

Online reservations continued to be the most popular method for booking, with 111 requests submitted through the ActiveNet portal, accounting for approximately 76% of all reservations. Additional reservation methods included 9 phone requests, 21 email requests, and 4 in-person requests, reflecting a clear community preference for the convenience of online booking.

Following each picnic, staff distributes evaluation forms via email within one week to gather feedback from park users. Responses received indicate a high level of satisfaction, with many positive comments regarding facility processes, fees, and staff service. All feedback is carefully reviewed, and staff collaborates to address any concerns or suggestions raised by users.

To ensure adequate parking and accessibility, the Lakeside and Klingelhutz Pavilions are not scheduled during June and July when large athletic tournaments take place at Lake Ann Park. These events, while placing additional demands on the park's infrastructure, bring significant benefits to the community and

support local businesses. Similarly, the Lake Susan Park Picnic Shelter remains unscheduled on Sundays when Adult Liga Latina De Beisbol games occur. Staff is always available to assist with rescheduling due to weather, though many groups plan for rainout dates in advance.

Overall, the 2025 picnic reservation season was highly successful, with most guests reporting positive experiences. Staff values the commission's input and welcomes suggestions for enhancing procedures and facilities, ensuring that visitors continue to enjoy their time at our parks and look forward to returning.

BACKGROUND

DISCUSSION

RECOMMENDATION

ATTACHMENTS

[2025 Picnic Reservation Survey Results](#)

[2025 Picnic Shelters Report](#)