

# Memorandum

**REPORT TO:** City Commission

**FROM:** Jon Henderson Assistant City Manager  
David Arnado Facilities Superintendent

**SUBJECT:** Authorize the City Manager to Sign a Professional Service Agreement with LONG Building Technologies to convert the existing Video Management software VRX to Milestone XProtect for the Public Safety Center

**MEETING DATE:** June 3, 2025

**AGENDA ITEM TYPE:** Agreement - Vendor/Contract

**RECOMMENDATION:** Authorize the City Manager to Sign a Professional Service Agreement with LONG Building Technologies to convert the existing Video Management software VRX to Milestone XProtect for the Public Safety Center

**STRATEGIC PLAN:** 4.3 Strategic Infrastructure Choices: Prioritize long-term investment and maintenance for existing and new infrastructure.

**BACKGROUND:** In November 2018, Bozeman voters approved the sale of bonds to fund the construction of the Bozeman Public Safety Center and the City moved into the building in July of 2022. The BPSC is the new home of the Bozeman Police Department, Fire Station #1, Municipal Courts, Prosecution and Victim Services. The Bozeman Public Safety Center was designed to include advanced security systems, including a video security camera recording and management system to control the security cameras throughout the building, audio and video from police interview rooms, body camera footage, and patrol car dash cameras. Currently the BPSC uses Lenel Magic Monitor to manage these recording devices, while other City facilities use the Axis camera client. Over the course of operations since the BPSC opened, operation deficiencies with Magic Monitor have been noted, especially regarding the integration of multiple video sources. This proposal to upgrade from Lenel Magic Monitor to Lenel XProtect will improve the operations and integration of our camera systems.

“What we are replacing and why”

The Lenel XProtect video management platform will upgrade our Lenel Magic Monitor system to an enterprise level software system which will be able to bi-directly integrate with the proposed Lenel OnGuard system, consolidating security camera and access control systems Citywide.

“Why this is in the interest of the City”

This upgrade should address the operational deficiencies observed at the BPSC, while improving staff efficiency as Facilities staff will no longer need to update multiple redundant systems. The Lenel XProtect platform will position the City to be able integrate new buildings and systems as the City grows, while improving building security and emergency response efforts

**UNRESOLVED ISSUES:** Not at this time

**ALTERNATIVES:** As suggested by City Commission

**FISCAL EFFECTS:** This contract will incur a fixed price of \$17,741. to be paid from Facilities operating budget

Attachments:

[PSA Long Building Technologies VRX to Milestone Conversion.pdf](#)

[Exhibit A LONG Building Technologies VRX to Milestone XProtect.pdf](#)

Report compiled on: May 7, 2025