

Memorandum

REPORT TO: City Commission

FROM: Scott McMahan, IT Director

SUBJECT: Authorize the City Manager to Sign an Order Agreement with Granicus to Move to Their Engagement Cloud Enhanced Product

MEETING DATE: November 10, 2025

AGENDA ITEM TYPE: Agreement - Vendor/Contract

RECOMMENDATION: Authorize the City Manager to Sign an Order Agreement with Granicus to move to their Engagement Cloud Enhanced product.

STRATEGIC PLAN: 1.2 Community Engagement: Broaden and deepen engagement of the community in city government, innovating methods for inviting input from the community and stakeholders.

BACKGROUND: We want to expand our ability to engage with the community through text messages, email, and newsletters. This system will allow us to do that.

UNRESOLVED ISSUES: None

ALTERNATIVES: Keep using our existing outreach mechanism of email notifications only.

FISCAL EFFECTS: Will cost \$21,285.44 to transition to the new product this year and then \$19,000 each year of use thereafter.

Attachments:

[MT_Bozeman MT_Q-474007_2025OCT2.pdf](#)

Report compiled on: October 30, 2025