

Memorandum

REPORT TO: City Commission

FROM: Scott McMahan-IT

SUBJECT: Information Technology Operations-Telling our Story Presentation

MEETING DATE: April 21, 2026

AGENDA ITEM TYPE: Administration

RECOMMENDATION: Receive special presentation on Information Technology Operations and two Public Service Announcements

STRATEGIC PLAN: 1.1 Outreach: Continue to strengthen and innovate in how we deliver information to the community and our partners.

BACKGROUND: This special presentation will provide the City Commission and the public with an overview of the operations of the Information Technology Department as well as two Public Service Announcements.

Application Support, Systems Administration, and Help Desk will be covered.

UNRESOLVED ISSUES: None.

ALTERNATIVES: None.

FISCAL EFFECTS: None.

Report compiled on: April 7, 2026