



City of Boynton Beach Agenda Item Request Form

Meeting Date: 06/ 2/2026

Proposed Resolution No. R26-091- Approving the Piggyback Agreement with Carahsoft Technology Corporation for Software Solutions and Services; for an amount not to exceed \$600,000.00 annually; and for all other purposes.

Requested Action: Staff recommends approval of Proposed Resolution No. R26-091.

Explanation of Request: The City relies on a robust and continuously supported technology infrastructure to deliver essential services to residents, maintain operational efficiency, and safeguard critical systems across all departments. To ensure uninterrupted access to quality technology hardware, maintenance, and managed IT services, the City must maintain active procurement contracts with qualified and experienced vendors.

Therefore, Innovative Technologically Solutions established a master contract with OMNIA Partners R24030 (Region 4 ESC - TX) for vendors such as Work, Inc., d/b/a vTECH io, for technology infrastructure, hardware, maintenance, and managed IT services. The City's previous contract with this vendor has expired; therefore, adoption of this updated contract vehicle is required to continue uninterrupted technology procurement and support citywide.

This purchase will be made under the Piggyback Exemption authorized by the City's Purchasing Policy. Piggyback contracts provide significant value to the City of Boynton Beach by offering a cost-effective and efficient method of procurement. Leveraging contracts competitively awarded by other governmental entities allows the City to avoid issuing its own formal solicitation, which can be time-consuming and resource-intensive. This process accelerates access to needed goods and services while benefiting from favorable pricing achieved through economies of scale. Additionally, piggyback agreements utilize vendors who have already undergone a rigorous competitive evaluation, reducing administrative workload and mitigating risks associated with vendor performance. Overall, piggyback procurement streamlines operations, saves taxpayer dollars, and supports timely and effective service delivery for City departments and residents. Negotiations yielded pricing more favorable than the piggyback contract rate, producing additional savings for the City.

How will this affect city programs or services?

This resolution will ensure uninterrupted access to essential hardware, maintenance, and IT support services for all City departments, including ITS and the Police Department. It will maintain operational continuity, support ongoing projects, and prevent delays caused by equipment failures or lack of maintenance resources.

Budgeted Item: Yes

Account Line Item and Description:

Multiple City account numbers are determined at the time of each purchase requisition is submitted.

Fiscal Impact: To be determined based on actual purchases, not to exceed the authorized annual amount.

Attachments:

[R226-091 Agenda_Item_4580-2026_Resolution_for_Piggyback_Agreement_-_Carahsoft_Techology.docx](#)

[Exhibit A to Resolution - signed agmt.pdf](#)

[Software Solutions and Services Executive Summary.pdf](#)

[Contract R240303 for Software Solutions and Services.pdf](#)

[R240303_Carahsoft_Authorized_Resellers_2026_03_31.pdf](#)

[Carahsoft Contract R240303 Mfg Discount Fees.pdf](#)

[Carahsoft COI \(EXP 04-19-27\).pdf](#)