



City of Boynton Beach Agenda Item Request Form

Meeting Date: 05/ 6/2025

Proposed Resolution No. R25-108- Awarding Request for Proposal No. PD25-015 for Towing and Storage Services to Kauff's of Palm Beach, Inc., and Becks Towing and Recovery, Inc., and approving agreements with both Contractors.

Requested Action: Staff recommends approval of Proposed Resolution No. R25-108.

Explanation of Request: Towing contracts are essential for the City of Boynton Beach to ensure public safety, maintain the orderly traffic flow, and provide reliable and timely removal of vehicles that are abandoned, illegally parked, or involved in accidents. A formal agreement allows the City to establish consistent service standards, pricing structures, and response times, protecting the City and its residents from inconsistent or predatory practices. Additionally, having a towing contract ensures accountability and compliance with local, state, and federal regulations. It also provides the Police Department with a dependable partner to support law enforcement activities, including vehicle impoundments and crime scene management.

The City's current towing contract has expired and is now in the final six months of its extension. In response, the Police Department, in collaboration with the Procurement Division, issued a Request for Proposal (RFP) to secure a new non-exclusive franchise agreement for towing and storage services. The RFP was released on November 6, 2024, and the solicitation period closed on December 6, 2024. By the deadline, the City received three proposal submittals.

The City formed an evaluation committee to review the three proposal submissions in accordance with the criteria outlined in the RFP. The committee convened on January 13, 2025, to discuss the proposals and determined that site visits to the proposed towing facilities would be necessary to ensure compliance with RFP requirements. On January 28, 2025, the evaluation committee conducted on-site inspections of each towing location.

Following the visits, the committee reconvened on February 4, 2025, for a final evaluation meeting to review the site assessments and proposal details. Based on their findings, the committee concluded that it would be most advantageous for the City to award the agreement to two qualified vendors. Under this arrangement, the vendors will be rotated on a per-call basis, effectively sharing the workload and ensuring service coverage while fostering competition and operational efficiency.

How will this affect city programs or services? In Boynton Beach, having multiple

franchise towing services is crucial because it fosters competition, leading to improved response times, and enhanced service quality. This competitive environment not only benefits consumers during emergencies by providing more options but also encourages towing companies to maintain high standards in customer service. Moreover, the county sets the towing rates in accordance with Florida Statutes, with additional oversight provided by the County of Palm Beach Ordinance rate. This dual regulatory framework ensures that pricing remains transparent and standardized across all providers, protecting consumers from excessive fees and promoting fairness and accountability within the towing industry.

Budgeted Item: Yes

Account Line Item and Description: 001-0000-323.90-01- Revenue account for Administrative Fees collected and remitted to the City in accordance with Ord. 23-009.

Fiscal Impact: The City will benefit with the fees collected, as funds will be used to assist innocent victims cover towing and storage fees of their vehicles. It will potentially allow us to build our own evidentiary vehicle storage facility which will create better chain of custody ensuring greater prosecution outcomes.

Attachments:

[R25-108 Agenda_Item_2892-2025_Resolution_for_RFP_PD25-015_Award.docx](#)
[Exhibit A to Resolution Kauff_s_of_Palm_Beach_-_Vendor_Signed_Agreement.pdf](#)
[Exhibit B to Resolution Becks_Towing_and_Storage_Services_-_Vendor_Signed_Agreement.pdf](#)
[RFP - Towing and Storage Final TP rev \(11-26-24\).pdf](#)
[PD25-015R - Kauff's of Palm Beach Proposal.pdf](#)
[PD25-015R Beck's Towing & Recovery Service - Proposal.pdf](#)