



City of Boynton Beach Agenda Item Request Form

Meeting Date: 04/21/2026

Proposed Resolution No. R26-069- Approve a Piggyback Agreement with the City of Boynton Beach and Preferred Governmental Claim Solutions, Inc (PGCS) for professional services related to Workers' Compensation and Third-Party Liability Claims Administration in the total amount not to exceed \$181,000 for the period July 1, 2026 - August 30, 2027.

Requested Action: Staff recommends approval of Proposed Resolution No. R26-069.

Explanation of Request:

The Risk Management Division is seeking to enter into a piggyback agreement with Preferred Governmental Claim Solutions, Inc. (PGCS). This agreement would replace the City's two existing Third-Party Administrator (TPA) agreements, which are projected to cost approximately \$124,900 this fiscal year, and consolidate all claim data entry and retrieval into one centralized system rather than three separate external databases.

PGCS utilizes a flat monthly fee structure, allowing the City to submit an unlimited number of claims, a significant improvement over the current per-claim charge model. This change also allows the City to cancel its existing \$95,000 Risk Management Information System contract with Origami Risk, as PGCS's software provides the same functionality in one platform. These costs will be more appropriately shifted to the loss fund, which is designated for actual claim payments rather than claims management fees.

Additionally, the PGCS Claims Management System offers powerful reporting capabilities, including standard reports, trend analysis, custom dashboards, and detailed claim status tracking. These tools will give Risk Management staff the data they need to make informed, data-driven decisions from a single, centralized system.

This purchase will be made under the Piggyback Exemption authorized by the City's Purchasing Policy. Piggyback contracts provide significant value to the City of Boynton Beach

by offering a cost-effective and efficient method of procurement. Leveraging contracts competitively awarded by other governmental entities allows the City to avoid issuing its own formal solicitation, which can be time-consuming and resource-intensive. This process accelerates access to needed goods and services while benefiting from favorable pricing achieved through economies of scale. Additionally, piggyback agreements utilize vendors who have already undergone a rigorous competitive evaluation, reducing administrative workload and mitigating risks associated with vendor performance. Overall, piggyback procurement streamlines operations, saves taxpayer dollars, and supports timely and effective service delivery for City departments and residents.

How will this affect city programs or services? The agreement with PGCS will positively impact City programs and services by consolidating claim data entry and retrieval into one centralized system, replacing three separate external databases and reducing administrative burden on Risk Management staff. The robust reporting tools and dashboards will support better data-driven decision-making.

Budgeted Item: Yes

Account Line Item and Description: 522-1710-519-49.17 Other Contractual Services

Fiscal Impact: Budgeted Expense not to exceed \$181,000.

Attachments:

[R26-069 Agenda_Item__4555-](#)

[2026_Resolution_for_Prefered_Governmental_Claim_Solutions_Piggyback_agmt.docx](#)

[PGCS -Piggyback Agreement.docx](#)

[Exhibit B - PGCS Proposal ltr.pdf](#)