



CITY OF BANNING STAFF REPORT

TO: CITY COUNCIL

FROM: Elizabeth Gibbs, City Manager

PREPARED BY: Brandon Smith, Lieutenant
Vince Avila, Chief of Police

MEETING DATE: March 10, 2026

SUBJECT: Consideration of Resolution 2026-42, Authorizing a New Software as a Service (SaaS) Agreement By and Between the City of Banning and PM AM Corporation - False Alarm Management Solution (FAMS)

RECOMMENDATION:

Adopt Resolution 2026-42

BACKGROUND:

The City of Banning previously entered into a three (3) year agreement with PM AM Corporation for a False Alarm Management Solution (FAMS) in March 2022. The original agreement had the Banning Police Department fully managing all aspects of the program, including the processing of alarm permit fees, false alarm notifications, and violation fees. Due to staffing shortages and program needs, the program never got fully implemented. The original agreement had a \$1500 quarterly fee for service.

In December 2023 the agreement was brought to City Council to be amended to a revenue sharing agreement with the City of Banning receiving 70% and PM AM Corporation receiving 30%. Resolution 2023-186 was approved to amend the agreement to a revenue sharing model. Upon execution of the amendment, changes were made to fee schedules and it became necessary to add Fire response to false alarms to the Rollout Plan. While changes were being made and backend work was being completed, including the creation of appropriate accounts, GIS map data, and access to Banning Police Department call logs, the original term of the agreement (3-years) expired. Many staffing changes also occurred during this work and it did not allow for full implementation prior to the expiration of the original agreement.

All backend work with Banning Police and Fire have been completed with PM AM and the solution is ready to become active.

JUSTIFICATION:

The authorization of a new three-year Agreement with PM AM Corporation will allow for the False Alarm Management Solution to become active and begin helping City of Banning Police and Fire to gain compliance with residential and commercial false alarms throughout the city.

FISCAL IMPACT:

Authorization of the new Agreement with PM AM Corporation will begin bringing permit fees and fines revenue into the City's General Fund at a 70/30 revenue split with PM AM Corporation.

ALTERNATIVES:

BUDGETED?:

No

CONTRACT/AGREEMENT:

No

ATTACHMENTS:

1. [Resolution_2026-42_PMAM False Alarm Management Solution SaaS.docx](#)
2. [Banning Services Agreement-PM AM 2026.docx](#)
3. [Rollout Plan for PM AM Managed Services for Banning CA_Ver06.docx](#)
4. [CC Resolution No. 2023-186.pdf](#)
5. [Banning CA fully executed agreement.pdf](#)