

ITEM #:	35
DATE:	04-14-26
DEPT:	ADMIN

COUNCIL ACTION FORM

SUBJECT: ACCESSIBILITY OF WEB INFORMATION AND SERVICES POLICY

BACKGROUND:

The U.S. [Department of Justice](#) (DOJ) issued a new rule revising the regulation implementing Title II of the Americans with Disabilities Act (ADA) to establish specific requirements, including the adoption of specific technical standards for making accessible the services, programs, and activities offered by State and local government entities to the public through the web and mobile applications. **A public entity with a total population of 50,000 or more shall begin complying with this rule on April 24, 2026.**

Over the past few months, City staff has taken several proactive steps to learn about the requirements and to implement new practices to ensure web and digital accessibility. A best practice and an important step towards compliance is creating an Accessibility of Web Information and Services Policy (Attachment A). This policy will establish organizational requirements and responsibilities for accessible digital content, interfaces, services, and communication in alignment with the [ADA](#) and [WCAG 2.1, AA](#).

The attached PowerPoint presentation (Attachment B) outlines actions taken to date and the proposed timeline for moving forward.

ALTERNATIVES:

1. Approve the attached Accessibility of Web Information and Services Policy.
2. Do not approve the Accessibility of Web Information and Services Policy.

CITY MANAGER'S RECOMMENDED ACTION:

The City is required to comply with Title II ADA regulations, including the new DOJ rule on digital accessibility. This new rule will ensure the City's public information is accessible to everyone in the community. A key component of meeting compliance is creating and adopting an Accessibility of Web Information and Services Policy. Therefore, it is the recommendation of the City Manager that the City Council approve Alternative #1 as listed above.

ATTACHMENT(S):

[Accessibility of Web Information and Services Policy \(Attachment A\).pdf](#)
[Digital Accessibility Timeline \(Attachment B\).pptx](#)